



## System Specifications

### Web Server and Report Server Specifications

Operating systems	Software requirements
<ul style="list-style-type: none"> <li>Microsoft Windows Server 2003 Standard Edition and Service Pack (SP) 2</li> <li>Windows 2000 Advanced Server SP 4</li> </ul>	<ul style="list-style-type: none"> <li>Microsoft .NET Framework 1.1</li> <li>Internet Information Server (IIS) with the latest security patches</li> <li>Crystal Enterprise Report Application Server 9.0 SP 3; 10</li> <li>Microsoft Data Access Components 2.8</li> <li><i>Web server only:</i> For clients that use Secure Sockets Layer (SSL) with no external SSL accelerator, SSL certificates</li> <li><i>Web server only:</i> Task Scheduler 2.0.0.21 (provided by Spectrum K12 School Solutions)</li> <li><i>Report server only:</i> Microsoft SQL Server 2000 Reporting Services (must match version of Microsoft SQL Server 2000 installed on the database server)</li> </ul>
Minimum hardware requirements	
<ul style="list-style-type: none"> <li>1 GB physical memory</li> <li>500 MB free disk space on installation drive</li> <li>500 MB free disk space on operating system drive</li> </ul>	

### Database Server Specifications

Operating systems	Software requirement
<ul style="list-style-type: none"> <li>Windows Server 2003 Standard Edition and SP 2</li> <li>Windows 2000 Advanced Server SP 4</li> </ul>	<ul style="list-style-type: none"> <li>Microsoft SQL Server 2000 SP 3</li> <li>Microsoft .NET Framework 1.1</li> <li>IIS with the latest security patches</li> </ul>

### Client Workstation Specifications

Windows	Macintosh		
Operating system	Operating system	Adobe Reader version	Browser and version
<ul style="list-style-type: none"> <li>Windows 98*</li> <li>Windows 2000 Professional SP 2*, SP 3*</li> <li>Windows XP SP 2</li> <li>Windows Vista®</li> </ul>	OS 9.1*, 9.2*	6.0.2	IE 5.1.7 <sup>†</sup>
	OS X 10.3.x,	7.0.9	Apple Safari 1.1.x, 1.2.x, 1.3.x
	OS X 10.4.1, 10.4.2	7.0.9	Safari 2.0.x
	OS X 10.4.3–10.4.11	8.0, 8.1	Safari 2.0.x
Adobe Reader version			
5.1 <sup>†</sup> , 6.0.x, 7.0.9, 8.0, 8.1			
Browser and version			
Microsoft Internet Explorer (IE) 5.5 SP 2 <sup>†</sup> , 6.0, 7.0			

\* Although this operating system is supported, no testing is performed against it.

<sup>†</sup> Although this version is supported, no testing is performed against it.

## Support for Adobe Reader 8

This Encore 6.8 service pack supports Adobe Reader versions 8 and 8.1 on Windows and Mac workstations. Adobe Reader 8 and 8.1 for Windows and Mac can be downloaded from <http://www.adobe.com/go/getreader>.

**Note** Before installing Adobe Reader 8 or 8.1, read the system requirements for the specific hardware and operating system.

### Why Upgrade to Adobe Reader 8?

The Adobe Security Bulletin APSB07-01, "Update available for vulnerabilities in versions 7.0.8 and earlier of Adobe Reader and Acrobat" <<http://www.adobe.com/support/security/bulletins/apsb07-01.html>>, addresses potentially critical security vulnerabilities in Adobe Reader (and Adobe Acrobat) versions earlier than 7.0.8. Adobe and Spectrum K12 School Solutions strongly recommend that Windows and Mac customers upgrade to Adobe Reader 8 or 8.1.

To download Adobe Reader 8 or 8.1, go to <http://www.adobe.com/go/getreader>.

## Notice of Mac Support Changes

Encore 6.8 continues to support Mac OS 9 in this release. However, Spectrum K12 School Solutions will discontinue Mac OS 9 support in subsequent Encore releases.

The next release of Encore will support the Mac hardware environments/operating systems listed in the table below.

	Hardware	Mac OS X version	Browser	Adobe Reader version
<b>Minimum</b>	G3	10.3.9	Safari 1.3.2	7.0.9
<b>Recommended</b>	G4	10.4.1, 10.4.2	Safari 2.x	7.0.9
		10.4.3 through 10.4.11	Safari 2.x	8.0, 8.1

Although clients can continue to operate Encore with client workstations that run Mac OS 9 in future releases, Spectrum K12 School Solutions will ensure neither the performance nor the results that users may experience.

Encore currently supports Mac OS X 10.3.x; however, clients are strongly encouraged to consider upgrading to Mac OS X 10.4.3 through 10.4.11 for the resulting performance improvements.

## Resolved Issues

Issue	Description
HEAT 78776; CQ 11051	Student Contact and Provider interfaces: apostrophes in parent and provider names display as quotation marks instead. Interfaces were modified to remove the quotation marks.
HEAT 80066; CQ11470	On the student's Status screen, when the student has a status of Special Education, that status is not always reflected in the Special Ed field on the Student Data screen; this will affect the client's December count.
HEAT 80471, 80526, 80891, and 81044; CQ 11542 and 11543	The progress report does not list all goals for each area of need. Each distinct combination of goal and area of need should be listed.

Issue	Description
HEAT 80905; CQ 11574	When using Adobe Acrobat Reader 5.0/6.0, the Save and Close button on the form only saves the form; the user is not returned to the Event Group screen.
HEAT 81575; CQ 11578	The Total days removed this school year field on the Discipline Incidents screen isn't populated because the DisciplineActionForDaysRemoved database table wasn't moved through the Import/Export utility.
HEAT 81637; CQ 11594	Discipline interface: the interface doesn't recognize a required field correctly.

## Known Issues

The third-party limitations noted in the [Encore 6.8 Release Notes](#) apply to this service pack.

## For More Information

For more details on this release, contact your Spectrum K12 School Solutions project manager. For customer support on this service pack, contact Spectrum K12 School Solutions Customer Support at 410.616.0303 or [support@spectrumk12.com](mailto:support@spectrumk12.com).